

Ask for help

Choose the service that best suits your needs

Which service can help you ?

Whether you are working remotely or on-site, you may need information, research assistance, or support for your academic and professional activities. Please select the services that best address your needs.

Do you have a simple question or a practical inquiry ?

You are in the library, but you are unable to locate a book on the shelves.



Reception desk



You're at home and you're not sure how to extend the loan period for your book



Telephone reception



Ask a question service



Need quick remote assistance ?

You're at home and want to read a book online, but you can't seem to do it



Telephone reception



Ask a question service



Need help with your schoolwork ?

You have to do a worksheet, but you're having trouble completing the exercise



Need personalized support ?

You have to give a presentation and you don't know where to start your research



Library services in detail

The following section outlines the organization and operational arrangements of these services :

On-site services



Reception desk

Check-outs and returns
General information
Practical information about services
Navigating the library
Bibliographic searches

Librarians and student assistants are available to assist you during the university libraries' opening hours



Tutoring

Academic Support
Methodological Support for Tutorials

Student tutors are available at :

Arsenal library, level 0 – Drop in service

Mon–Fri: 8:00 a.m.–8:00 p.m.

Sat: 9:30 a.m.–12:30 p.m

Schedule on the website, Tutoring corner

Please note : the schedule changes every week



Reference appointments

Personalized support to help you with your academic work and get started with various tools (literature review, databases, Zotero, etc.)

Appointments with librarians

Appointment request form available on the library website

Remote service



Telephone reception

Practical information

Librarians respond during opening hours :

Arsenal library : 05 34 45 61 03

Boutaric library : 05 61 63 37 03

Garrigou : 05 61 63 37 09

Manufacture : 05 61 12 88 00



Ask a question service

Practical information
Aide à la recherche documentaire

Librarians respond :

Mon–Fri. : 8:00 a.m.–6:00 p.m.

Chat or SMS : 06 44 60 42 22

by email, reply within 48 hours

This service can be found on the library's website and via the Archipel catalogue

